

CareAttend Permissions

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The CareAttend application has been built treating the privacy and data security of users with exceptionally high importance. Below is a detailed breakdown of the permissions requested by CareAttend and why.

Permission	Reason
Access precise location only in the foreground	<p>GPS is only collected at the start event and end event of a shift. No other GPS data points are sent to the server, nor are any GPS points sent when the application is in the background.</p> <p>Without precise location the GPS data would not be accurate, nor reliable, for Electronic Visit Verification (EVV) requirements.</p>
Access approximate location only in the foreground	Used when precise GPS signal is unavailable. GPS is only collected at the start event and end event of a shift.
Recognize physical activity	Intended to reduce battery usage when using GPS location for starting and ending a shift. CareAttend does not actively monitor physical activity. GPS is only collected at the start event and end event of a shift.
Have full network access	This is only applicable to the CareAttend application and does not provide any visibility into other applications, or the device's other network usage. This permission is required so the CareAttend application can receive and send data to the server, such as shift details, participants, services etc.
Use fingerprint hardware	Allows the CareAttend application to use fingerprint hardware for authentication, when signing in.
View network connections	Only network connections related to the CareAttend application can be seen. This is requested by Firebase Analytics (for more information please see https://firebase.google.com/products-release), which provides reports around crashes, errors, and shift upload status. This information is used to continually improve the performance and reliability of the CareAttend application.
Prevent phone from sleeping	The CareAttend application does not actively prevent a device from sleeping. This permission is required by Firebase Analytics to retrieve crash reports if the application is open in the background.
Run at startup	The CareAttend application does not run at startup. This permission is required if notifications are enabled. Without run at start up the CareAttend application would not be able to send notifications such as the maximum shift length.

Permission (cont..)	Reason (cont..)
Control vibration	Allows the CareAttend application to access the vibration when notifications are sent.
android.permission.USE_FULL_SCREEN_INTENT	The CareAttend application notification service uses this to display notifications on a device lock screen. This permission is only enabled if notifications are enabled.
Use biometric hardware	Allows the CareAttend application to use biometric hardware for authentication when signing in.
Play Install Referrer API	Google Play services and Firebase Analytics use this to report overall usage. This information is used to continually improve the performance and reliability of the CareAttend application.
View Wi-Fi connections	This is requested by AWS Cognito Authentication and Firebase Analytics (for more information please see https://docs.aws.amazon.com/cognito/latest/developerguide/what-is-amazon-cognito.html or https://firebase.google.com/products-release). This provides reports around crashes, errors, and shift upload status. This information is used to continually improve the performance and reliability of the CareAttend application.
Retrieve running apps	This is only applicable to the CareAttend application and does not provide any visibility into other applications. This permission is required by CareAttend's location services so the application can receive and send data to the server, such as shift details, participants, services etc.
Run foreground service	Allows the CareAttend application to inform the user that the app is still running when the app is in the background. This permission is required by CareAttend's location services so the application can receive and send data to the server, such as shift details, participants, services etc.
Activity recognition	Intended to reduce battery usage when using GPS location for starting and ending a shift. CareAttend does not actively monitor physical activity. GPS is only collected at the start event and end event of a shift.

If you would like to discuss any of the items above, or need more information, please contact us at support@celltrak.com.