

Updating Your Password In DirectMyCare and CareAttend

Resetting your password in the DirectMyCare web portal will also reset your password in the CareAttend App. To reset your password for both, please follow the steps below.

- 1. Go to **ConsumerDirectTN.com** and select the link to the DirectMyCare Web portal.
 - DIRECTMYCARE WEB PORTAL ~
- 2. Select the **Sign-in** button.



- **3.** Select **Update your password**.
- **4.** Enter your email address and select **Send verification code**.

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Pas	sword Sian in	
	Email Address Send verification code	

5. Enter the code from the email and select the Verify code button.

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Verification code has been sent to your inbox. Please copy it to the input box below.						
185505						
Verify code	Send new code					
co	ontinue					

NOTE: An email will come from Microsoft on behalf of Prod 2C-ConsumerDirect with a verfication code.

- Be sure to check your junk/spam folder if you don't see it.

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