



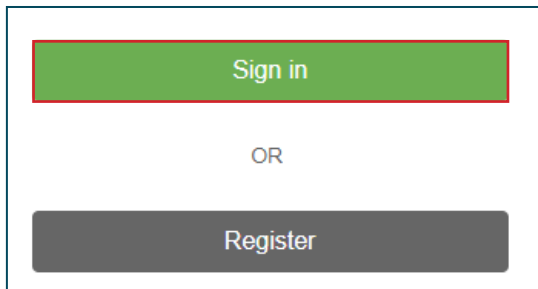
Updating Your Password In DirectMyCare and CareAttend

Resetting your password in the DirectMyCare web portal will also reset your password in the CareAttend App. To reset your password for both, please follow the steps below.

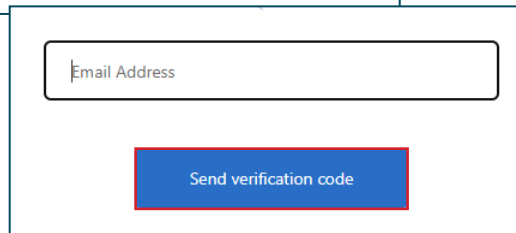
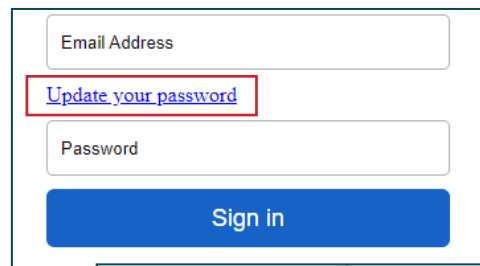
1. Go to **ConsumerDirectTN.com** and select the link to the DirectMyCare Web portal.



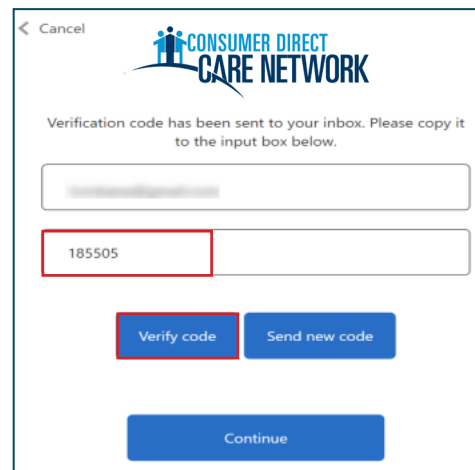
2. Select the **Sign-in** button.



3. Select **Update your password**.
4. Enter your email address and select **Send verification code**.



5. Enter the **code** from the email and select the **Verify code** button.



NOTE: An email will come from Microsoft on behalf of Prod 2C-ConsumerDirect with a verification code.

● **Be sure to check your junk/spam folder if you don't see it.**

