

# Welcome to your Consumer Direct Care Network Tennessee's (CDTN) Consumer Direction Member Binder For Katie Beckett

At CDTN, one of our goals is to ensure you have all you need to be a successful employer. We've created this member binder as a tool to help you understand:

- The Consumer Direction (CD) program.
- Your role in the program.
- The roles of your Support Coordinator, and CDTN's Support Broker and Customer Service staff.

Sometimes your worker may need to see the payroll schedule or the CareAttend/EVV. Or you may need to reference the Consumer Direction Handbook to know who to call in a specific situation. All that and more is included in this binder! Feel free to add to it any new information you may receive from CDTN.

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- Reportable Event Training
- CareAttend and EVV compliance Training
- DirectMyCare Training

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### **Consumer Direction Handbook**

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