



Welcome to your Consumer Direct Care Network Tennessee's (CDTN) Person Supported Binder

At CDTN, one of our goals is to ensure you have all you need to be a successful employer. We've created this Member Binder as a tool to help you understand:

- The Self-Direction program.
- Your role in the program.
- The roles of your DDA Case Manager, and CDTN's Support Broker and Customer Service Staff.

Sometimes your employee may need to see the payroll schedule or CareAttend/EVV Quick Guide. Or you may need to reference the Consumer Direction Handbook or need to know who to call in a specific situation. All that and more is included in this binder! Feel free to add to it any new information you may receive from CDTN.

CONTENTS

Cover Sheet

"Who to Call?" Sheet

Consumer Direction Handbook Daily Notes Consumer Direction Member Training

- Medicaid Fraud, Waste and Abuse Identification and Reportable Event Training
- Roles and Responsibilities
- Electronic Visit Verification (EVV) Compliance Training

EOR Forms

- Worker Training Record
- Personal Profile
- Person Supported Outcomes
- Daily Log
- Transportation Log